

Verizon 911 Compliant Firmware for Janus POTSwap™



Janus - Your POTS Replacement Champion!

The new Verizon 911 compliant version of firmware is now available to upgrade your POTSwap LTE910PS V3.00 TAUVN POTS line replacement device(s). The upgrade will be completed via a FOTA (firmware over-the-air) process automatically within the coming 90 days. The upgrade can also be quickly accomplished manually by rebooting your device twice using the following instructions:

1. Power-cycle the device.
2. After 1 hour of operation, the unit will attempt the FOTA update.
 - During FOTA, the STATUS light will stop fast blinking.
 - The process could take up to 10 to 15 minutes depending on the quality of cell coverage.
 - A successful result would cause a previously green GPS LED to be RED*.
3. Power-cycle the device again to allow E911 calls.

*The GPS LED will turn green after the 2nd Power-cycle if a GPS antenna is installed.

If you find the POTSwap GPS LED to be RED after either a manual or automated FOTA update and you have a GPS antenna installed, please power-cycle the device one more time.

Verizon POTSwap units with the new 911 compliant firmware version will begin shipping from Janus the week of April 19th, 2021. The new part number will be LTE910PS V3.00 TBUVN. Please use this part number when ordering Verizon POTSwaps from this point forward.

If you have any issues with this FOTA upgrade, please give us a call at 630-499-2121.

Let us know if you have any questions or comments.

Thank you very much for your patience during this process.

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